

“The best waiting room in Yorkshire”: Calderdale pub installs train departure board so passengers can wait in comfort.

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A pub has been called the “best waiting room in Yorkshire” after it installed an electronic train departure board.

Customers waiting to catch a train from Brighouse railway station can now wait in comfort after the Commercial Railway Inn — just across the road from the station — installed a train departure board this summer.

The electronic unit sits above the pub’s TV, so customers can enjoy a refreshment while keeping an eye on incoming trains.

The installation was co-ordinated between the Friends of Brighouse Station (FOBS) group, landlord Trevor Greenwood and Northern, who secured funding of £370 to pay for the unit through its Station Adoption scheme.



FOBS members, including chair Paul Marshall (front, left), landlord Trevor Greenwood (back, third from right), and Northern's Richard Isaac (back, right), underneath the newly installed departure board which sits above the TV.

Richard Isaac, a regional community manager for Northern, said the Commercial Railway Inn has become the “best waiting room in Yorkshire”.

Mr Isaac said the success of the installation has been “beyond our expectations”.

He said: “Customers can see if there are any delays, and if so, stay a bit longer, have a drink, socialise, watch the TV, get out of the weather.”

“We’re not only supporting Northern in terms of giving a good customer experience, but hopefully it’s supporting this establishment, supporting the local community.

“It’s also putting Brighouse on the map. It’s a place where you can go, can enjoy this fantastic space,” he added.

Northern hopes that more stations with nearby pubs will replicate the initiative.

FOBS chair Paul Marshall said station users have given positive feedback about the installation.

He said: “It’s in a prominent position and everybody loves it when they come in.”

Of the pub, he added: “It’s nice and warm, it’s airy and it’s light, it’s got all the information, and you’ve got refreshments as well.”

Brighouse Station is currently serving as the main interchange point for customers travelling to and from Huddersfield while Transpennine Route Upgrade works take place.